

HOUSEHOLD REFUSE AND RECYCLING WELCOME PACK

Orkney Mainland



 recycle for Orkney


ORKNEY
ISLANDS COUNCIL

Welcome

This welcome pack lets you know what you can and can't recycle on the Orkney Mainland and what you can throw away in your household waste. It also sets out information on the Household Waste Recycling Centres (HWRCs) and the Council's bulky item special collection service. Our Household Refuse and Recycling Service Policies document sets out this information in greater detail. It can be found here: (<https://www.orkney.gov.uk/Service-Directory/R/policies-and-plans-waste-and-recycling.htm>).

Why Recycle?

Recycling helps conserve **important** raw materials and protects natural habitats for the future. **Recycling** saves energy. Using recycled materials in the manufacturing process uses considerably less energy than that required for producing new products from raw materials – even when comparing all associated costs including transport etc.

If all cans in the UK were recycled we could get rid of 14 million dustbins!



Your grey refuse bin/red bag collection

Your grey bin is collected every fortnight and is to be used to throw away items that can't be recycled. If your property is greater than 75 metres from the collection point or you have storage issues (i.e. you live in a flat), the property could be entitled to receive red bags to put out your rubbish. Calendars that tell you when your collection day is can be found here: (<https://www.orkney.gov.uk/recycling>) using the roads list to determine your area and then use the calendars to find the correct collection week.

Please remember to have your bin/bags ready at the roadside at 8am on the day of your collection.

Orkney Islands Council's household policy states that all waste must be contained within your bin/bag. **Any excess waste left on top or beside the bin will not be collected.**

Missed collection? – Please note that if your collection has been missed we will not come back collect it. Instead, please present it on your next scheduled date or take it to you nearest Household Waste Recycling Centre.

Bin Broken? If you have a damaged bin, please contact Customer Services on 873 535 to order a new one. There is a charge for a replacement bin if it has been lost, damaged or stolen.



Your green recycling bins/box and canvas bag collection

Your recycling bins are collected every fortnight and should be used to present your recycling for collection at the kerbside in four different streams. If your property is greater than 75 metres from the collection point or you have storage issues (i.e. you live in a flat), the property could be entitled to receive a green box and three green bags to present your recycling instead.

The guidance in this document, sets out what can and cannot be recycled. Each recycle type must be separated within the bin and use of the internal caddies are advised to help split the 4 types up.

The Council will accept additional recycling presented at the kerbside so long as it is presented in a council recognised container or in a container whereby it is easily visible as separated and clean recycling. If you are finding that you are regularly putting out extra then please call us to order more containers.

Missed collection? – If your bin has been missed, please contact our customer services team who will be able to provide further details on what to do next.

I've been tagged? – Recycling containers will be 'tagged' if the materials contained within them are deemed by the crews as unacceptable or 'contaminated'. If your container is tagged you will need to remove the unwanted materials and re-present at the next collection or you can take it yourself to your nearest household waste recycling centre.

Other waste and recycling services

Additional capacity – Where residents feel they do not have sufficient capacity, and qualifying criteria are met, a request to the Council for additional container(s) can be made. Contact us to request a form for completion.

Assisted Collection – The assisted collection service is provided for households where there is no-one living at the property who is physically able to carry the rubbish and recycling to the boundary for collection and that there are no family, friends or neighbours nearby who are willing and able to assist. Contact us to request a form for completion.

Alternate Collection Method (red bags)

Where a property is more than 75 metres from the public road/ collection point or storage for wheeled bins are not available, such as a flat or a terraced property with no rear or front garden area, then the property may qualify for red bags instead of wheeled bins. These are delivered annually and each property receives a standard allocation of 75 red bags per year. You'll still need to recycle everything you can to help ensure that the red bags last the full year. Properties that qualify for these can have a green box and canvas bags to be able to present the recycling instead of wheeled bins.

Household Bulky Waste Collection Service

If you have something bulky to dispose of and it is still in reasonable condition you could donate it to a charity such as Restart Orkney or maybe you could consider selling your items online first. The councils website has details of where to donate here: https://www.orkney.gov.uk/Files/Rubbish-and-Recycling/April_2016_Onwards/Where_Can_I_Donate.pdf

Unable to take it yourself? The Council offers a household bulky waste collection service. Items must be able to be safely lifted by 2 people (or the item will not be taken).

Further information on this service can be found: <https://www.orkney.gov.uk/Service-Directory/S/Special-Refuse-Collections.htm>



Household Waste Recycling Centres (HWRCs)

There are five main Household Waste Recycling Centres on the Orkney Mainland – Bossack in Tankerness, Cursiter Quarry in Firth, Garson Industrial Estate in Stromness, Hatston Industrial Estate, Crowness Crescent, Kirkwall and St Margaret's Hope.

Each site is equipped with bins and skips householders can use to dispose or recycle a wide range of household items – everything from domestic waste to scrap metal, furniture, carpets, cans, plastic bottles, cardboard, paper and juice cartons. These sites are not for trade waste and if a trades person, self-employed or other does work on your house, they must not dispose of any materials taken from your house to these sites.

The opening hours and information about what can be disposed of at the Council's Household Waste Recycling Centres are advertised on the Council's website here: - <https://www.orkney.gov.uk/Service-Directory/R/Recycling-Centres-Civic-Amenity.htm>



Hazardous Waste

Hazardous materials such as asbestos, flares, explosives, gas cylinders, solvents, pesticides or live ammunition should not be disposed of within your household bin or at any of the Household Waste Recycling Centres, please contact Council Customer Services on 873 535 for how to dispose of these items safely.

Other hazardous waste materials such as chemicals (printer toners etc), electrical equipment, light tubes, vehicle batteries, oils (engine) can be disposed of through the Council's Household Waste Recycling Centre network.



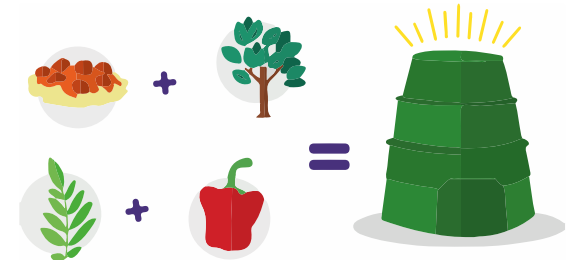
Food Waste/Composting

Did you know that approximately 60% of the average household refuse bin can be taken out and treated other ways such as recycling and composting, leaving just 40% on average that requires a different sort of treatment.

Orkney Islands Council is currently exempt from the legislative requirements to separate food waste for treatment. Therefore, and as per the Council's commitment to the Household Recycling Charter outcomes, we encourage Orkney residents to think about composting in the absence of a food waste collection service. This will further minimise the residual waste left to throw in your grey refuse bin.

Residents can purchase a hot bin composter (Green Johanna) at a reduced price through Great Green Systems UK via the Council's Website. <https://www.orkney.gov.uk/Service-Directory/G/Organics-Recycling-Composting.htm>

This bin requires both food waste and green garden waste to work effectively and does not attract vermin. The result if used correctly is a nutrient rich compost for the garden. It has been shown to work well in Orkney's climate.



Green Johanna - Food and Garden Waste

Alternatively, the Council has Green Cones available free of charge to residents. Green Cones are only a food waste digester, you cannot put green garden waste in them. The Green Cone does work in Orkney, but it may take longer than advertised owing to the climate.



Green Cone - Food Waste Only

Love Food Hate Waste also has ideas and advice on how to save more and waste less food. Visit their website for recipes, storage solutions and money saving ideas (<https://www.lovefoodhatewaste.com>).

Your recycling explained

WHAT you can RECYCLE in your bin/bag/box

Out by 8.00am

Plastic bottles only (Type 1 and 2 only – i.e., HDPE and PET)

Bottles only, no other plastics



- ✗ Food Containers (e.g. margarine tubs, fruit punnets, vending cups)
- ✗ Yogurt Pots ✗ Plastic Bags

Glass bottles and jars

No liquids. Please remove the tops/lids and pop these in with your cans.



Rinse bottles please



- ✗ Light Bulbs ✗ Cookware (e.g. 'Pyrex')
- ✗ Broken Glass ✗ Mirrors

Please call our customer services team if you require a sticker for your recycling bin.

Top tips

- **Make sure** your recyclates are empty – no liquids
- **Scrunch**, your tin foil together to form a large ball to make recycling easier.
- Place items loose in your recycling bins - no plastic bags.
- **Metals** are the most valuable recyclate so please make your cans count.
- **Look for** a 1 or 2 on the bottom of plastic bottles

Recycling is more valuable when it's clean!



Clean, dry and empty

Food tins, drink cans and empty aerosols



- ✗ Paint/ Petrol Cans ✗ Scrap Metal ✗ Food Pouches ✗ Pringle Tubs

Paper and thin card

Take cardboard boxes to your local recycling centre or point to recycle.



- ✗ Cardboard ✗ Cartons ✗ Plastic Envelopes ✗ Large Catalogues
- ✗ Egg Boxes

Getting Your Recycling Right

- **Recyclates must be empty, rinsed and dry** to avoid contamination as recycling is more valuable when it is clean.
- It is also helpful if residents **place the lids of their metal cans inside and squash the top slightly**. This can prevent the thin lids escaping into parts of the machinery that can lead to damage.
- **Cans generally though shouldn't be crushed entirely** as this can affect the baling process.
- **Empty aerosols can be included** along with foil trays and clean tin foil in with cans.
- **Do make sure aerosols are empty.**
- **Do not pierce, crush or flatten aerosols** before recycling.
- **Remember, not all products that appear to be aluminium foil are recyclable.** For example, some crisp packets or pet food pouches can look like aluminium foil, but they are made from metallised plastic and cannot be recycled.

